



# Free night away for two

## Cottonsoft Tuffy Free Night Away for Two Terms & Conditions

- Information on how to claim, form part of these terms and conditions. By making a claim, the claimant confirms acceptance of these terms and conditions.
- The offer is open to all New Zealand residents aged 18 years and over and can enter multiple times. The offer cannot be used in conjunction with any other offer and is not available to anyone professionally connected with the promotion.
- The Promoter and its Suppliers reserve the right to verify the validity of all claims and disqualify any claimant for tampering with the claim process or for submitting a claim, which is not in accordance with these terms and conditions.
- The promotion commences 1st November 2009. Final entries close at 31st March 2010 provided the purchase has been made within the promotional time period.
- There will be a total of 500 winners drawn by The Promoter. Draws will take place on the 3rd day of each month whereby 100 winners will be selected. Therefore prize draws will occur on the following dates: 3rd December 2009, 3rd January 2010, 3rd February 2010, 3rd March 2010 and 3rd April 2010.
- SALAD will send an email to 100 Eligible winners on the 6th day of each month notifying them that they have won with instructions to claim their Night Away. In the event a winner cannot be contacted via email the prize draw will be forfeited and the prize redrawn.
- Tuffy Consumer Eligible Winners must download, print and complete the PDF claim form (at [www.rewardforme.co.nz/Tuffy](http://www.rewardforme.co.nz/Tuffy)) and send along with one proof of purchase and one original promotional sticker within 21 days of receiving email notification of their win. All claims to be sent to: Tuffy Night Away, PO Box 106-287, Auckland City, Auckland 1143
- SALAD will, within 21 days upon receiving a valid claim provide the Qualifying Customer with a Free Night's Accommodation Booking Form (the 'Booking Form') and a return stamped envelope by post..
- Eligible Winners must send completed Free Night's Accommodation Booking form to SALAD at, Tuffy Night Away, PO Box 106-287, Auckland City, Auckland 1143 within 5 months of being notified by SALAD via email that they have won. Travel must be completed within 10 months of being notified by SALAD via email that they have won.
- SALAD will within 21 days of receipt of a Booking Form, ensure that a representative from SALAD's travel centre contacts the Qualifying Customer and assists with their accommodation booking and any other requirements as noted on the Booking Form and in line with the promotional Terms and Conditions.
- Only persons nominated on original claim form are eligible to book and receive the free accommodation
- The offer excludes travel during Public or school holidays, peak season (Easter, Christmas, New Year etc), and special events.
- No responsibility is accepted for late, lost or misdirected mail or claims. Proof of posting is not proof of receipt. For additional certainty, customers may wish to send their Accommodation Booking Form by NZ Post recorded delivery. The promoter takes no responsibility for any delays or failures in any telecommunications equipment. The Promoter assumes no responsibility for, and the entrant releases the Promoter from responsibility for, any failure to receive an entry or for inaccurate information or for any loss, claim, damage or injury to person or property (including computer systems and servers) as a result of the entrant's participation in this Promotion or the conduct of the Promotion generally or as a direct or indirect result of an entrant's error, any technical problem of any kind including communications or network failure, unauthorised access to, transferring or theft of data, whether caused by the entrant or associated with the equipment or programming used in the conduct of this Promotion.
- Illegible or incomplete claims will not be accepted and claimants may be charged an additional fee for the additional administration charges for collection of further details. Only original promotional Booking Forms are accepted, no copies will be accepted.
- Booking Forms must be received by the Supplier no less than 60 days prior to your requested accommodation dates. Strictly one claim per booking, per customer. Each valid claim form received by the Supplier will entitle the claimant to one free night's accommodation for two people sharing a room for one night only. The offer can be used for a maximum of one night only. Single person supplements may apply and children or additional adults sharing a room will be quoted on request.
- In addition to these terms and conditions, all accommodation will be subject to the standard terms and conditions of the accommodation provider(s). All extras including, but not limited to, transport to and from the accommodation, food and beverage, additional nights, additional bedding and additional services with the accommodation provider is the claimant's responsibility and at their own expense. In line with standard operating procedures a credit card may be requested by the accommodation provider at time of check-in.
- Independent of this offer and subject to additional conditions, the Supplier will also be pleased to assist Customer with flights and/or additional room nights at the most competitive rates available at the time of booking. Any additional charges arising from additional requirements are payable direct to the Supplier on confirmation of booking by valid credit card (merchant fees apply).
- All bookings must be made in advance with the Supplier and it is at the hotels discretion to accept the booking as the offer is subject to promotional availability. All hotels promotionally available to the Supplier are subject to change without notice. If the hotel request is unavailable, the Supplier will contact you with alternative hotels close to your chosen location or alternative dates.
- Bookings are made strictly under the terms specified by each hotel. Any additional nights are at an additional cost to the Customer.
- The booking will be confirmed within 21 days of receipt of an eligible Booking form. Once booked, no changes may be made.
- Travel insurance is the claimant's responsibility.
- The Promoters accept no responsibility for, and no refund will be provided, in the event that a Customer fails to use the accommodation as booked and provided. Further accommodation cannot be requested unless a new Claim Form is secured.
- Any person taking part in this promotion does so on the understanding that they fully accept the above terms and conditions.
- The claimant is responsible for any damage to the accommodation during the period of occupancy and will be required to pay the hotel directly.
- The Promoters or the suppliers reserve the right to withdraw, cancel, vary or suspend this offer without notice in the event of war, earthquake, catastrophe, strikes or other force majeure.
- The Promoters or the suppliers reserve the right to withdraw or replace this offer at any time with a product of similar value.
- This product is not for resale, is non-transferable and no cash alternative is available.
- The Promoters' decision in relation to all aspects of this promotional offer is final and no further correspondence will be entered into. All correspondence regarding flight and accommodation arrangements should be directed to Tuffy Night Away, PO Box 106-287, Auckland City, Auckland 1143.
- The Supplier collects personal information from claimants in order to administer this promotion. This information may be disclosed to the Supplier's associates and to third parties contracted to provide services to the Supplier or their associates. By making a claim, each claimant agrees that the information it provides may be used from time-to time to provide the claimant marketing material and offers about the Suppliers products and services. To stop receiving this or to request access to the claimant's personal information, the claimant can write to the Supplier at the addresses listed below.
- It is a condition of claiming a prize that the winner will consent to use of his or her name and image without compensation by Cottonsoft for the purposes of publicity concerning the promotion.
- Promoter: Cottonsoft Limited, of Highbrook Business Park, 126 Kerwyn Avenue, East Tamaki, Auckland 2013, New Zealand ('The Client')
- Supplier: Salad Marketing Pty Ltd, ABN 65 130 662 761 of Level 16, 61 Lavender Street, Milsons Point, NSW, 2061.
- The travel centre is Express Touring Pty Ltd, (ABN 25 117 473 373) of Level 16, 61 Lavender Street, Milsons Point, NSW 2061.

